

香港總行（強積金服務專員櫃位）、元朗（教育路）分行、開源道分行、美孚新邨（蘭秀道）分行及大埔（安慈路）分行於2022年3月1日起暫停服務及部分早前暫停服務的分行已恢復營業

2022年3月1日

因應2019冠狀病毒確診個案，由2022年3月1日（星期二）起**香港總行（強積金服務專員櫃位）、元朗（教育路）分行、開源道分行、美孚新邨（蘭秀道）分行及大埔（安慈路）分行暫停服務**直至另行通知。而上述分行所提供的相關強積金服務亦相應暫停，詳情請參閱下表。

分行	地址	強積金服務安排
香港總行（強積金服務專員櫃位）	中環德輔道中83號恒生總行B2地庫	強積金服務專員於此段期間暫停服務
元朗（教育路）分行	元朗教育路5號富好大樓1樓	強積金服務專員及強積金寄存辦理箱於此段期間暫停服務
開源道分行	觀塘開源道55號	強積金預約及強積金寄存辦理箱於此段期間暫停服務
美孚新邨（蘭秀道）分行	美孚蘭秀道10號	
大埔（安慈路）分行	大埔安慈路昌運中心48號	強積金寄存辦理箱於此段期間暫停服務

有關設有強積金寄存辦理箱之指定分行，請按[此](#)查閱完整名單、駐有強積金服務專員的指定分行，請按[此](#)查閱完整名單及可供預約強積金服務的分行，請按[此](#)查閱完整名單。

不便之處，敬請原諒。

而早前暫停服務並設有強積金服務的分行已恢復營業。恢復營業的分行詳見下表：

分行	地址	強積金服務安排
九龍總行	旺角彌敦道618號九龍總行1樓	強積金服務專員及強積金寄存辦理箱已恢復服務
九龍灣優越及優進理財中心	九龍灣德福大廈1樓3B號	強積金寄存辦理箱已恢復服務
粉嶺分行	粉嶺聯和墟聯興街9號	
新都城分行	將軍澳新都城第1期2樓211號舖	強積金預約已恢復服務
灣仔分行	灣仔告士打道138號聯合鹿島大廈1樓	

如有任何查詢，請致電恒生強積金僱主專線(852) 2288 6822或恒生強積金服務熱線(852) 2213 2213。

Hong Kong Main Branch (MPF Specialists counter), Yuen Long (Kau Yuk Road) Branch, Hoi Yuen Road Branch, Mei Foo Sun Chuen (Nassau Street) Branch and Tai Po (On Chee Road) Branch are Temporarily Closed Starting from 1 March 2022 and Some Branches Previously Closed Have Been Reopened for Service

1 March 2022

Our **Hong Kong Main branch (MPF Specialists counter), Yuen Long (Kau Yuk Road) branch, Hoi Yuen Road branch, Mei Foo Sun Chuen (Nassau Street) branch and Tai Po (On Chee Road) branch** are temporarily closed starting from 1 March 2022 (Tuesday) until further notice due to COVID-19 confirmed cases, and the corresponding MPF services at the above mentioned branches are also suspended accordingly, please refer the details to the following.

Branch	Address	MPF service arrangement
Hong Kong Main Branch (MPF Specialists counter)	B2, Head Office, 83 Des Voeux Road Central, Central	MPF specialists is suspended during this period
Yuen Long (Kau Yuk Road) Branch	1/F, Fu Ho Building, 5 Kau Yuk Road, Yuen Long	MPF specialists and MPF drop-in box are suspended during this period
Hoi Yuen Road Branch	55 Hoi Yuen Road, Kwun Tong	MPF appointment and MPF drop-in box are suspended during this period
Mei Foo Sun Chuen (Nassau Street) Branch	10 Nassau Street, Mei Foo	
Tai Po (On Chee Road) Branch	48 Fortune Plaza, On Chee Road, Tai Po	MPF drop-in box is suspended during this period

For designated branch outlets with MPF drop-in boxes, please click [here](#) for the full list, designated branch outlets with MPF specialists, please click [here](#) for the full list and designated branch outlets for MPF appointment, please click [here](#) for the full list.

We are sorry for any inconvenience caused.

The following **Hang Seng Branches (with MPF Service) previously closed have been reopened for service**. Branches to be reopened are as follows:

Branch	Address	MPF service arrangement
Kowloon Main Branch	1/F, 618 Nathan Road, Mongkok	MPF specialists and MPF drop-in box are resumed to service
Kowloon Bay Prestige and Preferred Banking Centre	Shop 3B, 1/F, Telford House, Kowloon Bay	MPF drop-in box is resumed to service
Fanling Branch	9 Luen Hing Street, Luen Wo Market, Fanling	
Metro City Branch	Shop 211, Level 2, Metro City, Phase 1, Tseung Kwan O	MPF appointment is resumed to service
Wanchai Branch	1/F, Allied Kajima Building, 138 Gloucester Road, Wai Chai	

Should you have any queries, please contact our Hang Seng MPF Employer Direct on (852) 2288 6822 or Hang Seng MPF Service Hotline on (852) 2213 2213.