



恒生銀行  
HANG SENG BANK

HANG  
SENG | MPF

## Hang Seng MPF Go Green by registering for our electronic MPF Member Benefit Statements

To help protect the environment and conserve natural resources, we always encourage the use of MPF e-Statement / e-Advice service<sup>1</sup> to replace mailing MPF Member Benefit Statements in order to reduce paper consumption. Besides, MPF e-Statement / e-Advice service allows you to view the latest electronic MPF Member Benefit Statement(s) in a speedy, secured and simple way. Register for the Hang Seng MPF e-Statement / e-Advice service now and build a greener future together!

### How to register



### 1. Log on

Log on to Hang Seng Personal e-Banking ([hangseng.com/e-banking](https://hangseng.com/e-banking))<sup>2</sup>

恒生銀行 HANG SENG BANK

### Log on to Hang Seng Personal e-Banking

We've introduced customers to the new way to log on. [Learn how this new log-on method makes your online banking safer](#)

Enter your username ⓘ

Continue

[Forgot your username >](#)

[Haven't registered for Personal e-Banking >](#)

#### Note:

<sup>1</sup> You can view the e-Statement / e-Advice for 25 months starting from service registration date. Moreover, a notification email will be sent to you when the e-Statement / e-Advice is uploaded.

<sup>2</sup> If you have not yet registered for Hang Seng Personal e-Banking, simply click 'Register Now' on Hang Seng Personal e-Banking logon page at [hangseng.com/e-banking](https://hangseng.com/e-banking) and you will be guided through the registration process.

2.

## Register

Click "MPF e-Statement / e-Advice" to enter the page through top menu. You will go to the "Register for MPF e-Statement / e-Advice Service" page, if you have not yet registered. Click the "Register now" button.

The screenshot shows the Hang Seng Bank website interface. At the top, there is a navigation bar with icons for Home, Inbox, Contact us, Settings, and Log off, along with a language selector (繁 簡 A). Below the navigation bar, there is a breadcrumb trail: < Back to e-banking > MPF. The main content area is titled "Register for MPF e-Statement / e-Advice Service". On the left, there is a sidebar menu with options: "MPF e-Statement / e-Advice" and "Register for MPF e-Statement / e-Advice Service". The main content area features a graphic of an envelope with a document and a green circle with the number 1. Below the graphic, there are three bullet points describing the service: "A high level of security and privacy...", "Timely and convenient...", and "Thoughtful reminders...". At the bottom of the main content area, there are two buttons: "Go to MPF Overview" and "Register now". The "Register now" button is highlighted with a red dashed box. Below the main content area, there is a "Point(s) to note" section with three numbered points.

**MPF e-Statement / e-Advice**

- A high level of security and privacy: you have to log on to Hang Seng Personal e-Banking (Desktop version) with your personal password to access an MPF e-Statement / e-Advice.
- Timely and convenient: enables you to view MPF e-Statements / e-Advices as soon as they are updated.
- Thoughtful reminders: email alerts are available to notify you when the latest MPF e-Statement / e-Advice is uploaded.

**Point(s) to note**

1. Participating MPF scheme refers to the Hang Seng Mandatory Provident Fund - SuperTrust Plus.
2. Active MPF accounts do not include the accounts without setting up a complete member record.
3. To facilitate you in managing your MPF accounts easily, the MPF e-Statement / e-Advice service registration is applicable to all your active MPF accounts being enrolled under participating MPF scheme with the same identification number. The relevant MPF e-Statement / e-Advice registration will also be applicable to your newly enrolled account(s) under participating MPF scheme with the same identification number in the future.

3.

## Select all active MPF accounts

Tick the checkbox to register the service, then click the "Next" button.

The screenshot shows the registration form titled "Register for MPF e-Statement / e-Advice Service". The form is divided into two columns: "MPF account(s) to register this service" and "Register". The "MPF account(s) to register this service" column contains the text "All active MPF account(s) under your participating MPF scheme(s)". The "Register" column contains a checkbox that is checked, highlighted with a red dashed box. Below the form, there are two buttons: "Back" and "Next". The "Next" button is highlighted with a red dashed box and a hand cursor. The form is labeled "Your instruction" and "Step 1 / 4". Below the form, there is a "Point(s) to note" section with one numbered point.

**Register for MPF e-Statement / e-Advice Service**

Your instruction Step 1 / 4

MPF account(s) to register this service	Register
All active MPF account(s) under your participating MPF scheme(s)	<input checked="" type="checkbox"/>

**Point(s) to note**

1. The following MPF e-Statement(s) and / or e-Advice(s) are available on Hang Seng Personal e-Banking (desktop version):
  - MPF e-Statement(s)
    - i. Statement - MPF Member Benefit Statement (If you have more than one MPF accounts, you will be able to view the Summary of Account Movement (if any) and the MPF Member Benefit Statement of the respective MPF accounts in Hang Seng Personal e-Banking)
    - ii. Statement - Enclosure of MPF Member Benefit Statement;
  - MPF e-Advice(s)

#### 4. Input email address

Input the same email address<sup>3</sup> you registered with MPF.

### Register for MPF e-Statement / e-Advice Service

Personal information Step 2 / 4

The email address to be provided below should be an existing registered email address in our MPF record. The email address will be used (1) for verifying your identity and (2) as your designated email address to receive email notification, e.g. eReminder (if any) for MPF e-Statement / e-Advice service and (3) as the sole email address of all your MPF account(s) under Hang Seng MPF scheme(s) to receive MPF related email communication (if applicable) at a later day.

**Input email**

Email address

**Smart tips**

- If you would like to update your email address on our MPF record to register the MPF e-Statement / e-Advice service, please return the completed [Personal Details Change Form \(HA91\)](#) to the Administrator of Hang Seng MPF. If you possess a bank account with Hang Seng Bank and have applied for the Personal e-Banking service with a security device, you can also update your email address of your

#### 5. Accept terms and conditions

Scroll down to read the Terms and Conditions and tick the checkbox as acknowledgement. Then click the "Next" button.

### Terms and Conditions

1. Scope of Service

1.1 We will from time to time determine or specify the scope and features of the Service and are entitled to modify, expand or reduce the same at any time with or without notice. In particular, we will from time to time determine, add to or delete from the Service the e-Statement(s) / e-Advice(s) and e-Reminder(s) that will be covered under the Service at a particular time and how they will be provided.

1.2 If we give notice of a change to the Service, such notice may be made in such manner and by such means of communication as we shall deem fit.

1.3 If you have not requested us not to forward marketing materials to you, we may from time to time include within the Service or send with the e-Statement / e-Advice and e-Reminder marketing materials, relating to our MPF products and services.

I have read and acknowledged all the [Terms and Conditions](#) and agree to submit this instruction.

Note:

<sup>3</sup> This electronic service is available to those customers who have provided a valid email address with Hang Seng MPF. To enjoy the service, please submit a completed Personal Details Change Form (HA91) to the Administrator of Hang Seng MPF for updating your email address on our MPF record. You can download the form from our Hang Seng MPF website [hangseng.com/empf](http://hangseng.com/empf). If you have a Hang Seng Bank account and possess a security device for Personal e-Banking, you can also update your email address of your bank and MPF records simultaneously through Personal e-Banking.

6.

### Verify and confirm

After verifying your instruction, click the "Confirm" button to submit instruction.

<b>Personal information</b>	
Member name	SMPIBM31 SMPIBM31 SMPIBM31
Email address	YE*****AT@***MAIL.COM
<b>Registration details</b>	
Registration date	14/12/2021
You may receive	MPF Member Benefit Statement Enclosure of MPF Member Benefit Statement Notice of Amendment to Offering Documents (if any)
Participating MPF scheme	Hang Seng Mandatory Provident Fund - SuperTrust Plus
Service registered	You consent to register the MPF e-Statement / e-Advice Service. (You can access and view the MPF e-Statement and e-Advice (if any) of above document(s) via Personal e-Banking (Desktop version))
<a href="#">Back</a>	<a href="#">Confirm</a>

After your confirmation, the registration is completed and an acknowledgement page will be shown for reference.

### Register for MPF e-Statement / e-Advice Service

**Acknowledgement** Step 4 / 4

✔ **Instruction submitted successfully**  
 14/12/2021 00:05 HKT

Your instruction Register for MPF e-Statement / e-Advice Service

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**Personal information**

Member name SMPIBM31 SMPIBM31 SMPIBM31

Email address YE\*\*\*\*\*AT@\*\*\*MAIL.COM

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**Registration details**

Registration date 14/12/2021

You may receive MPF Member Benefit Statement  
Enclosure of MPF Member Benefit Statement

For enquiries about the MPF e-Statement / e-Advice service, please call our Hang Seng MPF Service Hotline on 2213 2213.