



General Terms and Conditions:

1. The offers are applicable to Hang Seng Prestige and Prestige Private customers (the "Customers").
2. The offers are not transferable, and cannot be redeemed or exchanged for cash, other products or discounts, and cannot be used in conjunction with other promotional offers, discounts, coupons, cash coupons or membership benefits/ VIP cards/ VIP bonus point programmes of the merchant and/or the respective outlet (unless otherwise specified).
3. The offer is subject to availability.
4. Additional terms and conditions may be applicable to individual offer, please check with the respective outlet for details.
5. Upon closure of the respective outlet, the relevant offers shall be terminated immediately.
6. All products, services, and information related to the offers are directly sold and supplied to Customers by the merchant and/or the respective outlet who are solely responsible for all related obligations and liabilities.
7. The offers are governed by these terms and conditions, terms and conditions of the relevant reservation form and other terms and conditions stipulated by the merchant.
8. Hang Seng Bank Limited ("Hang Seng") and the respective merchant reserve the right to vary or terminate the offers at any time and to amend the terms and conditions from time to time without prior notice. In case of any dispute, the decision of Hang Seng and the merchant shall be final.
9. Hang Seng shall not be liable to the Customers and their guests for any loss, claims, damages or personal injuries arising out of or in connection with the reservation and use of the product/service provided by the merchant and/or the respective outlet.
10. These terms and conditions are governed by and will be construed in accordance with the laws of the Hong Kong Special Administrative Region.
11. These terms and conditions are subject to prevailing regulatory requirements.
12. No person other than the Customers and Hang Seng (which includes its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these terms and conditions.
13. In case of any discrepancy between the English and Chinese versions of the terms and conditions, the English version shall prevail.
14. The terms and conditions of the offer are subject to change without prior notice.



Terms & Conditions for birthday treatment offer at DR REBORN / ATO Hair Club

1. The promotion period is from 1 April 2025 to 31 March 2026 ("Promotion Period").
2. Customers can only choose one birthday treatment offer from the two options listed below during their birthday month.
3. Each Customer can only enjoy the birthday treatment offer (for one person only) once during the Promotion Period.

DR REBORN

1. Birthday treatment offer at DR REBORN is a free trial of Hydro+ Deep Hydration Facial Therapy (the "DR REBORN Birthday Treatment Offer").
2. Customers must provide promo code TJ1027 to make a booking with DR REBORN via WhatsApp (852) 5482 5981 or hotline (852) 2152 8556.
3. Customers shall present their Hang Seng Prestige/ Prestige Private ATM card/ Prestige World Mastercard®/ Prestige Multi-Currency Debit Mastercard® or "My Debit / ATM Cards" page on Hang Seng Personal Banking mobile app upon arrival at DR REBORN to enjoy the DR REBORN Birthday Treatment Offer.
4. To ensure membership rights and service accuracy, customers must provide valid identification documents and complete membership registration before utilizing the services.
5. The DR REBORN Birthday Treatment Offer is for the sole use of the Customer and is not transferable.
6. The Customer should understand and agree to the items and content of the DR REBORN Birthday Treatment Offer and the services arranged by DR REBORN before receiving the same.
7. The Bank and DR REBORN shall be entitled to revoke, alter, add to or vary the contents used in the DR REBORN Birthday Treatment Offer without further notice.
8. In case of any dispute in respect of the DR REBORN Birthday Treatment Offer, the Bank and DR REBORN have the final decision.

ATO Hair Club

1. Birthday treatment offer at ATO Hair Club is a free trial of Japanese Artisan Haircut (the "ATO Birthday Treatment Offer").
2. Customers must provide promo code TJ1027 to make a booking with ATO Hair Club via WhatsApp (852) 6426 0200 or hotline (852) 2156 5885.
3. Customers shall present their Hang Seng Prestige/ Prestige Private ATM card/ Prestige World Mastercard®/ Prestige Multi-Currency Debit Mastercard® or "My Debit / ATM Cards" page on Hang Seng Personal Banking mobile app upon arrival at ATO Hair Club to enjoy the ATO Birthday Treatment Offer.
4. To ensure membership rights and service accuracy, customers must provide valid



identification documents and complete membership registration before utilizing the services.

5. The ATO Birthday Treatment Offer is for the sole use of the Customer and is not transferable.
6. The Customer should understand and agree to the items and content of the ATO Birthday Treatment Offer and the services arranged by ATO Hair Club before receiving the same.
7. The Bank and ATO Hair Club shall be entitled to revoke, alter, add to or vary the contents used in the ATO Birthday Treatment Offer without further notice.
8. In case of any dispute in respect of the ATO Birthday Treatment Offer, the Bank and ATO Hair Club have the final decision.