

M: Male ; F: Female

M: I've ordered a new lot of Sake. It will be delivered next week. Would you like to try it?

F: But I've got an appointment with the bank to open my company account.

M: You are still going to a branch to open an account? A mobile phone will do. Let me show you how - it takes 3 steps and the account will be opened in 3 days.

F: Is it reliable to open an account online with a mobile phone?

M: It's Hang Seng Bank which is very well-established. Of course it's reliable. First, go to the Online Application Platform to register as a user. Then you can fill in the Business Account Application.

F: My online shop has a few shareholders. So they all have to fill in the form?

M: It depends whether your shop is an unlimited company or a limited company. The requirements are different. Remember to fill in your details the same as your identity card for Digital ID verification. After you have confirmed to Apply Remotely. You may upload the documents. And then press Confirm and Send the SMS. You will receive an SMS to ask you to download the Hang Seng Business Mobile App for Digital ID verification.

F: I've just received the SMS. What should I do next?

M: Enter your Digital Verification ID shown in the SMS. Follow the instructions. And then take a snapshot of your HKID card. Remember not to block the important details on the card.

F: Alright. Oh, it is reminding me to keep the entire card inside the shooting frame.

M: Do not move too fast. Follow the movements of the frame to adjust.

F: And avoid any glare and out-of-focus image. No problem at all.

M: It's finally the selfie part that you've longed for.

F: It's my show time.

M: Hey, just keep your face inside the shooting frame. And show the facial expression as instructed. Done? You then have to create a password. Let me say it loud and clear that this is very important - please remember the password as you need the password for e-Sign. Please remind other shareholders, authorised signers and key controllers to do Digital ID Verification too.

F: Sure!

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Few days later

M: Have you received the SMS yet?

F: Yes. Hang Seng finished reviewing my application in a very short time and contacted me to understand more about my company's background. After that, I got the SMS.

M: You can now e-Sign to confirm your application. First, sign on a piece of white paper. Then take a photo and upload it to the e-Sign platform. Make sure the uploaded signature and company chop are clear and visible before you click Confirm. Other shareholders and authorised signers who have received the SMS should do the same. A few days later, the account will be opened.

F: It's amazing that the opening of my company account can be done fully online without having to do it at a branch by appointment. Here you go...we have already successfully opened the account. If you still have any queries after watching this video. Please call 2198 8000.

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