

## Terms and Conditions of “Hang Seng Private Banking Visa Infinite Card and Travel+ Visa Signature Card – Rakuten Travel Hang Seng Credit Card Stackable Extra 10% off Coupon”

1. Hang Seng Private Banking Visa Infinite Card and Travel+ Visa Signature Card – Rakuten Travel Hang Seng Credit Card Stackable Extra 10% off Coupon (the “Coupon”) is valid from 10 June to 15 July 2025, both dates inclusive (“Promotion Period”).
2. The Coupon is only applicable to principal and supplementary Hang Seng Private Banking Visa Infinite Card and Travel+ Visa Signature Card (“Eligible Credit Cards”).
3. Cardholders of Eligible Credit Cards (“Eligible Cardholders”) are required to login as a member via Rakuten Travel Hong Kong (“Merchant”) website ([travel.rakuten.com/hkg](https://travel.rakuten.com/hkg)) or Rakuten Travel Hong Kong mobile app, claim the Coupon, checkout with Hong Kong Dollar on the payment page during the Promotion Period, and settle the payment by Eligible Credit Cards to enjoy the Coupon (the “Offer”).
4. The Offer shall remain open until (1) the end of the Promotion Period; or (2) the stock of the Coupon has run out (whichever is earlier).
5. The Coupon applies to the travel period of 10 June to 31 December 2025, both dates inclusive.
6. The Coupon must be used in conjunction with the Rakuten Travel Flash coupons, including 30% off last minute flash coupon, 40% off early bird flash coupon and 50% off ryokan buy-one-get-one-free coupon. Maximum discount per booking is HKD1,700.
7. The Coupon cannot be used in conjunction with the Hang Seng Visa Card 30% off Exclusive Coupon.
8. The Coupon is only applicable to prepaid room types and plans but not applicable to room types and plans paid at the property. Offer is applicable to most accommodations on Rakuten Travel, excluding some accommodations due to their policies.
9. The Coupon is non-transferable, non-cumulative, cannot be exchanged for cash or other products and cannot be used in conjunction with any other discount, promotions, discounted items and fixed price items (unless otherwise specified).
10. The Merchant is solely responsible for all obligations and liabilities associated with all products, services or information sold or supplied to the Eligible Cardholders directly by the Merchant.
11. The Offer is governed by these Terms and Conditions and other applicable terms and conditions stipulated by the Merchant. Hang Seng Bank Limited (“Hang Seng”) and the Merchant reserve the right to suspend, revise or terminate the above Offer and to amend the terms and conditions thereof at any time without prior notice. In case of any disputes, the decision of Hang Seng and the Merchant shall be final.
12. All information, including personal information, submitted or known to Rakuten Travel and/or its affiliates and partners in connection with this Campaign will only be used in accordance with Rakuten Travel’s Privacy Policy (<https://travel.rakuten.com/contents/hkg/en-us/information/terms/privacy/>).
13. No person other than the Customer and Hang Seng (which includes its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these Terms and Conditions.
14. These Terms and Conditions are governed by and will be construed in accordance with the laws of the Hong Kong Special Administrative Region.
15. These Terms and Conditions are subject to prevailing regulatory requirements.
16. The English version of these terms and conditions shall prevail whenever there is a discrepancy between the English and Chinese versions.