

Terms and Conditions of “Hang Seng Private Banking Visa Infinite Card and Travel+ Visa Signature Card – Rakuten Travel Hotel Booking Offer”

1. Hang Seng Private Banking Visa Infinite Card and Travel+ Visa Signature Card – Rakuten Travel Hotel Booking Offer (the “Offer”) is valid from 2 April to 31 December 2025, both dates inclusive (“Promotion Period”). The Offer shall remain open during the entirety of this period, or while supplies last. The Offer is considered over (1) once the Promotion Period has passed; or (2) the monthly quota has run out of stock (whichever applies first).
2. The travel period of the Offer is valid from 2 April 2025 to 30 April 2026, both dates inclusive.
3. The Offers is only applicable to principal and supplementary Hang Seng Private Banking Visa Infinite Card and Travel+ Visa Signature Card (“Eligible Credit Cards”).
4. Cardholders of Eligible Credit Cards (“Eligible Cardholders”) are required to settle the payment by Eligible Credit Cards to enjoy the Offer (as defined in clause 5 below).
5. Eligible Cardholders are required to login as a member via Rakuten Travel Hong Kong (“Merchant”) website (travel.rakuten.com/hkg) or Rakuten Travel Hong Kong mobile app, claim the coupon and checkout with Hong Kong Dollar on the payment page during the Promotion Period to enjoy the below Offer.

Offer	Minimum spending requirement per booking	Maximum discount per booking	Monthly quota
Up to 30% off on Japan hotel booking	HKD2,500	HKD900	400

6. Offer is only applicable to prepaid room types and plans but not applicable to room types and plans paid at the property. Offer is applicable to most accommodations on Rakuten Travel, excluding some accommodations due to their policies.
7. Each eligible cardholders can enjoy the Offer once per month. Monthly quota is on first-come, first-served basis during the Promotion Period. Quota will reset on the first Wednesday of each month during the Promotion Period.
8. The Offers is non-transferable, non-cumulative, cannot be exchanged for cash or other products and cannot be used in conjunction with any other discount, promotions, discounted items and fixed price items (unless specified).
9. All products, services and information related to this Offer are directly sold and supplied to customers by the Merchant who is solely responsible for all related obligations and liabilities.
10. The Offer is governed by these Terms and Conditions and other applicable terms and conditions stipulated by the Merchant. Hang Seng Bank Limited (“Hang Seng”) and the Merchant reserve the right to suspend, revise or terminate the above Offer and to amend the terms and conditions thereof at any time without prior notice. In case of any disputes, the decision of Hang Seng and the Merchant shall be final.
11. All information, including personal information, submitted or known to Rakuten Travel and/or its affiliates and partners in connection with this Campaign will only be used in accordance with Rakuten Travel’s Privacy Policy (<https://travel.rakuten.com/contents/hkg/en-us/information/terms/privacy/>).
12. No person other than the Customer and Hang Seng (which includes its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these Terms and Conditions.
13. These Terms and Conditions are governed by and will be construed in accordance with the laws of the Hong Kong Special Administrative Region.
14. These Terms and Conditions are subject to prevailing regulatory requirements.
15. The English version of these terms and conditions shall prevail whenever there is a discrepancy between the English and Chinese versions.