

Corporate Information and Calendar

Corporate Information

Board of Directors

Chairman

Raymond K F Ch'ien GBS, CBE, JP

Vice-Chairman

Louisa Cheang

Directors

John C C Chan GBS, JP

Nixon L S Chan

L Y Chiang JP

Margaret W H Kwan

Irene Y L Lee

Sarah C Legg

Eric K C Li GBS, OBE, JP

Vincent H S Lo GBM, JP

Kenneth S Y Ng

Peter T S Wong JP

Michael W K Wu

Secretary

C C Li

Registered Office

83 Des Voeux Road Central, Hong Kong

Website: www.hangseng.com

Email: hangseng@computershare.com.hk

Stock Code

The Stock Exchange of Hong Kong Limited: 11

Registrar

Computershare Hong Kong Investor Services Limited

Shops 1712–1716, 17th Floor, Hopewell Centre

183 Queen's Road East, Wanchai, Hong Kong

Depository*

BNY Mellon Shareowner Services

PO Box 505000

Louisville, KY 40233-5000, USA

Website: www.mybnymdr.com

Email: shrrelations@cpushareownerservices.com

* The Bank offers investors in the United States a Sponsored Level-1 American Depository Receipts Programme through The Bank of New York Mellon Corporation.

Annual Report 2018

This Annual Report 2018 in both English and Chinese is now available in printed form and on the Bank's website (www.hangseng.com) and the website of Hong Kong Exchanges and Clearing Limited ("HKEx") (www.hkexnews.hk).

Shareholders who:

- A) browse this Annual Report 2018 on the Bank's website and wish to receive a printed copy; or
- B) receive this Annual Report 2018 in either English or Chinese and wish to receive a printed copy in the other language version,

may send a request form, which can be obtained from the Bank's Registrar or downloaded from the Bank's website (www.hangseng.com) or HKEx's website (www.hkexnews.hk), to the Bank's Registrar:

Computershare Hong Kong Investor Services Limited

17M Floor, Hopewell Centre

183 Queen's Road East

Wanchai, Hong Kong

Facsimile: (852) 2529 6087

Email: hangseng@computershare.com.hk

If shareholders who have chosen (or are deemed to have chosen) to read this Annual Report 2018 on the Bank's website, have difficulty in reading or gaining access to this Annual Report 2018 via the Bank's website for any reason, the Bank will promptly send this Annual Report 2018 in printed form free of charge upon the shareholders' request.

Shareholders may change their choice of means of receipt or language of the Bank's future corporate communications at any time, free of charge, by giving the Bank c/o the Bank's Registrar reasonable notice in writing or by email to hangseng@computershare.com.hk.

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2018 Full Year Results

Announcement date 19 February 2019

2018 Fourth Interim Dividend*

Announcement date 19 February 2019

Book close and record date 6 March 2019

Payment date 22 March 2019

2018 Annual Report

to be posted to shareholders before the end of March 2019

Annual General Meeting

to be held on 9 May 2019

* The Register of Shareholders of the Bank will be closed on Wednesday, 6 March 2019, during which no transfer of shares can be registered. To qualify for the fourth interim dividend, all transfers, accompanied by the relevant share certificates, must be lodged with the Bank's Registrar, Computershare Hong Kong Investor Services Limited, at Shops 1712-1716, 17th Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong, for registration not later than 4:30 pm on Tuesday, 5 March 2019. The fourth interim dividend will be payable on Friday, 22 March 2019 to shareholders on the Register of Shareholders of the Bank on Wednesday, 6 March 2019. Shares of the Bank will be traded ex-dividend as from Monday, 4 March 2019.