

# Biographical Details of Directors and Senior Management

## The Board

**Irene LEE  
Yun Lien** (71)

Independent  
Non-executive  
Chairman



Joined the Board since May 2014

### Other positions held within Hang Seng Group

#### <sup>^</sup> Hang Seng Bank Limited

- Chairman of Nomination Committee;
- Member of Audit Committee;
- Member of Risk Committee;
- Member of Remuneration Committee

### Other major appointments

#### <sup>^</sup> Alibaba Group Holding Limited

- Independent Director; Chairwoman of Compliance and Risk Committee; Chairwoman of Nominating and Corporate Governance Committee

#### <sup>^</sup> Hysan Development Company Limited

- Executive Chairman; Chairman of Nomination Committee

#### The Better Hong Kong Foundation

- Member of the Board of Trustees

#### The Hongkong and Shanghai Banking Corporation Limited

- Independent Non-executive Director; Chairman of Remuneration Committee

#### 30% Club HK – Chairman

### Past major appointments

#### The Hongkong and Shanghai Banking Corporation Limited

- Member of Audit Committee (2014 – 2024)
- Member of Risk Committee (2016 – 2024)

#### Hong Kong Monetary Authority

- Member of The Exchange Fund Advisory Committee (2018 – 2024)

#### <sup>^</sup> HSBC Holdings plc

- Independent Non-executive Director (2015 – 2022)
- Member of Chairman's Committee; Member of Nomination & Corporate Governance Committee (2018 – 2022)
- Member of Group Remuneration Committee (2018 – 2021)

#### <sup>^</sup> Cathay Pacific Airways Limited

- Independent Non-executive Director (2010 – 2019)
- Chairman of Audit Committee (2015 – 2019)
- Chairman of Remuneration Committee (2012 – 2019)

#### <sup>^</sup> CLP Holdings Limited

- Independent Non-executive Director; Member of Audit Committee;
- Member of Finance and General Committee (2012 – 2018)
- Member of Sustainability Committee (2014 – 2018)

#### <sup>^</sup> Noble Group Limited

- Independent Non-executive Director; Member of Audit Committee; Member of Investment and Capital Markets Committee (2012 – 2017)
- Member of Nominating Committee (2013 – 2017)
- Member of Risk Committee (2014 – 2017)

#### JP Morgan Australia

- Member of Advisory Council (2005 – 2013)

#### <sup>^</sup> QBE Insurance Group Limited

- Non-executive Director (2002 – 2013)

#### ING Bank (Australia) Limited

- Non-executive Director (2005 – 2011)

#### Australian Government Takeovers Panel

- Member (2001 – 2010)

#### <sup>^</sup> Commonwealth Bank of Australia

- Head of Corporate Finance (1993 – 1998)

#### Citicorp Investment Bank Limited in New York, London and Sydney

- Executive Director (1977 – 1987)

### Qualifications

Degree of Doctor of Social Science, honoris causa

- The Chinese University of Hong Kong

Bachelor of Arts Degree – Smith College, USA

Barrister-at-Law in England and Wales

Member – The Honourable Society of Gray's Inn, UK

## Diana Ferreira CESAR JP (56)

Executive Director  
and Chief Executive



Joined the Board since September 2021

### Other positions held within Hang Seng Group

#### <sup>A</sup> Hang Seng Bank Limited

- Chairman of Executive Committee;
- Member of Nomination Committee

#### Hang Seng Bank (China) Limited

- Chairman and Non-executive Director;
- Member of Nomination Committee

#### Hang Seng Indexes Company Limited

- Chairman of Hang Seng Index Advisory Committee

#### Hang Seng Insurance Company Limited

- Chairman and Non-executive Director

### Other major appointments

#### Justice of the Peace

#### CLAP@JC

- Convenor of the Advisory Committee

#### <sup>A</sup> Great Eagle Holdings Limited

- Independent Non-executive Director

#### Hang Seng School of Commerce

- Chairman of the Board of Directors

#### Ho Leung Ho Lee Foundation

- Member of Board of Trustees

#### Hong Kong Monetary Authority

- Member of Financial Infrastructure and Market Development Subcommittee

#### <sup>A</sup> HSBC Holdings plc

- Managing Director (Note 1)

#### The Community Chest of Hong Kong

- Board Member; Second Vice President and Campaign Committee Chairman; Member of Executive Committee

#### The Hang Seng University of Hong Kong

- Chairman of the Board of Governors

#### The Hong Kong Institute of Bankers – Vice President

#### Treasury Markets Association – Council Member

#### University Grants Committee – Member

#### Women's Commission (Note 1)

- Non-official Member; Member of Working Group on Public Education and Promotion

### Past major appointments

#### Financial Services Development Council

- Member of Board of Directors (2019 – 2025) (Note 1)
- Convenor of Human Capital Committee (2023 – 2025) (Note 1)

#### The Community Chest of Hong Kong

- Chairman of Corporate and Employee Contribution Programme Organising Committee (2023 – 2024)

#### The Hongkong and Shanghai Banking Corporation Limited

- Chief Executive Officer, Hong Kong; Member of Executive Committee; Manager under s.72B of Banking Ordinance (2015 – 2021)

Head of Retail Banking and Wealth Management, Hong Kong (2011 – 2015)

Head of Marketing and Customer Propositions, Retail Banking and Wealth Management, Asia-Pacific (2009 – 2011)

#### The Hong Kong Association of Banks

- Chairman representing The Hongkong and Shanghai Banking Corporation Limited (2018, 2021)

#### Hong Kong Trade Development Council

- Council Member (2018, 2021)

#### EPS Company (Hong Kong) Limited

- Chairman of the Board (2011 – 2016)

#### HSBC Broking Services (Asia) Limited – Director (2011 – 2016)

#### HSBC Insurance (Asia) Limited – Director (2011 – 2016)

#### HSBC Life (International) Limited – Director (2011 – 2016)

#### Hubei Suizhou Cengdu HSBC Rural Bank Company Limited

- Director (2014 – 2015)

### Qualifications

Bachelor of Arts in Commerce and Social Sciences

- University of Toronto

Honorary Certified Banker

- The Hong Kong Institute of Bankers

<sup>A</sup> The securities of these companies are listed on a securities market in Hong Kong or overseas.

## Edward CHENG Wai Sun GBS JP (69)

Independent  
Non-executive Director  
(Note 1)



Joining the Board in April 2025

### Other positions held within Hang Seng Group

#### <sup>^</sup> Hang Seng Bank Limited <sup>(Note 1)</sup>

- Member of Nomination Committee;
- Member of Audit Committee;
- Member of Risk Committee;
- Member of Remuneration Committee

### Other major appointments

#### Justice of the Peace

#### Culture Commission – Member

#### HKSH Medical Group Limited

- Member of Clinical Governance Committee

#### Lanson Place Hospitality Management Limited

- Chairman; Director

#### The Hongkong and Shanghai Banking Corporation Limited

- Independent Non-executive Director; Member of Risk Committee;
- Member of Remuneration Committee

#### <sup>^</sup> Wing Tai Properties Limited

- Deputy Chairman; Chief Executive; Executive Director;
- Member of Nomination Committee

### Past major appointments

#### The Hong Kong Academy for Performing Arts

- Council Chairman (2022 – 2023)

#### Standard Chartered Bank (Hong Kong) Limited

- Independent Non-executive Director (2014 – 2023)

#### Securities and Futures Commission

- Non-executive Director and Member of various Committees (2017 – 2022)

#### Chief Executive's Council of Advisers on Innovation and Strategic Development

- Member (2018 – 2022)

#### <sup>^</sup> Orient Overseas (International) Limited

- Independent Non-executive Director (2009 – 2018)

#### The Airport Authority Hong Kong

- Board Member (2011 – 2017)

#### The University Grants Committee

- Chairman (2011 – 2015)

#### <sup>^</sup> Television Broadcasts Limited

- Independent Non-executive Director (2006 – 2014)

### Independent Commission Against Corruption

- Member of Advisory Committee on Corruption (2004 – 2009)

### Urban Renewal Authority

- Chairman (2004 – 2007)

#### <sup>†</sup> SUNDAY Communications Limited

- Founder; Co-Chairman (1999 – 2005)

#### <sup>^</sup> The Wharf (Holdings) Limited

- Executive Director, Finance Director and various positions in Investment (1987 – 1994)

#### <sup>#</sup> Hutchison Whampoa Limited

- Various positions in China Projects (1985 – 1987)

### Slaughter and May (HK and UK)

- Solicitor, specialising in corporate finance, and mergers and acquisitions (1979 – 1984)

### Qualifications

Solicitor – Hong Kong; London

Master of Arts – University of Oxford, UK

Bachelor of Arts in Jurisprudence – University of Oxford, UK

Bachelor of Arts in Economics and Politics – Cornell University, USA

### Major awards

Gold Bauhinia Star (2018)

## Cordelia CHUNG (65)

Independent  
Non-executive Director



Joined the Board since February 2022

### Other positions held within Hang Seng Group

#### <sup>^</sup> Hang Seng Bank Limited

- Chairman of Remuneration Committee;
- Member of Nomination Committee

### Other major appointments

#### Arup Group Limited

- Independent Non-executive Director; Member of Assurance Committee; Member of Leadership Appointments Committee; Member of Risk Committee

City University of Hong Kong – Member of the Court

#### <sup>^</sup> HKBN Ltd.

- Independent Non-executive Chairman (Note 1); Chairman of Nomination Committee (Note 1); Chairman of Remuneration Committee (Note 1); Member of Audit Committee (Note 1)

HKSTP Foundation Limited – Member of the Board

#### <sup>^</sup> Hysan Development Company Limited

- Independent Non-executive Director; Chairman of Remuneration Committee; Member of Nomination Committee

Maryknoll Convent School Foundation Limited – Chairman

Raymond T. Y. Chan, Victoria Chan & Co. – Consultant

### Past major appointments

Human Resources Planning Commission of HKSAR Government

- Member (2018 – 2024) (Note 1)

Hong Kong Science and Technology Parks Corporation

- Non-executive Director; Chairman of Investment Committee; Vice Chairman of Business Development and Admission Committee; Member of Projects and Facilities Committee; Member of Senior Staff Administration Committee; Member of Re-industrialisation Advisory Committee (2017 – 2023)

Research Grants Council of HKSAR Government

- Member (2017 – 2023)

Grosvenor Asia Pacific Limited

- Non-executive Director (2020 – 2022)

Arup Group Limited

- Member of Nomination Committee (2020 – 2022)

Dalian Committee of the Chinese People's Political Consultative Conference

- Member (2008 – 2021)

Office of the Privacy Commissioner for Personal Data, Hong Kong

- Member of Personal Data (Privacy) Advisory Committee (2015 – 2021)

Singapore University of Technology and Design

- Trustee of the Board; Chairman of Promotion and Development Committee; Member of Audit and Risk Committee (2012 – 2021)

#### <sup>^</sup> LIXIL Corporation

- Managing Director, Corporate Strategy (2015 – 2019)

IBM China/ Hong Kong Limited

- Various senior positions including Regional General Manager of IBM ASEAN; General Manager of IBM Hong Kong and Macau; Member of Global Strategy Committee (1991 – 2015)

### Qualifications

Bachelor of Laws (Hons) – The University of Hong Kong

## Kathleen GAN Chieh Huey (50)

Non-executive Director



Joined the Board since May 2019

### Other major appointments

#### <sup>^</sup> HSBC Holdings plc

- Managing Director (Note 1);
- Group Financial and Business Integration Lead (Note 1)

### Past major appointments

#### <sup>^</sup> HSBC Holdings plc

- Head of Finance, Global Businesses, DBS and Functions (2023 – 2024) (Note 1)
- Head of Finance (2019 – 2023)

HSBC INSN (Non Operating) Pte. Ltd.

- (formerly known as HSBC Insurance (Singapore) Pte. Limited)
- Non-executive Director; Chairman of Risk Committee;
- Member of Audit Committee (2022 – 2023)

HSBC Life (Singapore) Pte. Ltd.

- (formerly known as AXA Insurance Pte. Ltd.)
- Non-executive Director; Chairman of Risk Committee;
- Member of Audit Committee (2022 – 2023)

HSBC Bank (China) Company Limited – Supervisor (2017 – 2022)

HSBC Global Services Limited – Director (2019 – 2022)

HSBC Asia Holdings Limited – Director (2018 – 2020)

The Hongkong and Shanghai Banking Corporation Limited

- Alternate Chief Executive (2016 – 2020)
- Chief Financial Officer, Asia Pacific (2015 – 2019)
- Global Chief Financial Officer, Global Commercial Banking (2010 – 2015)
- Global Chief Risk Officer, Global Commercial Banking (2011 – 2014)

HSBC Asia Pacific Holdings (UK) Limited – Director (2015 – 2019)

HSBC Insurance (Asia) Limited – Director (2015 – 2019)

HSBC Insurance (Asia-Pacific) Holdings Limited – Director (2016 – 2019)

HSBC Life (International) Limited – Director (2015 – 2019)

HSBC Securities Investments (Asia) Limited – Director (2015 – 2019)

HSBC North America Holdings Inc

- Executive Vice President, Chief Operating Officer – North America Finance (2008 – 2010)

### Qualifications

Bachelor's Degree (Honors) in Business

- Nanyang Technological University, Singapore

Henry Crown Fellow – The Aspen Institute, USA

<sup>^</sup> The securities of these companies are listed on a securities market in Hong Kong or overseas.

<sup>#</sup> The securities of this company have been previously listed on a securities market in Hong Kong or overseas.

<sup>†</sup> The securities of this company (which has been dissolved) have been previously listed on a securities market in Hong Kong or overseas.

## Clement KWOK King Man (65)

Independent  
Non-executive Director



**A**

Joined the Board since May 2021

### Other positions held within Hang Seng Group

<sup>A</sup> **Hang Seng Bank Limited** – Chairman of Audit Committee

### Other major appointments

<sup>A</sup> **Chen Hsong Holdings Limited** (Note 1)

- Independent Non-executive Director; Member of Audit Committee; Member of Corporate Governance Committee; Member of Nomination Committee

**CUHK Business School of The Chinese University of Hong Kong**

- Chairman of the Advisory Committee on Hotel and Tourism Management (Note 1)

**Faculty of Business and Economics of The University of Hong Kong**

- Member of International Advisory Council

<sup>A</sup> **The Hongkong and Shanghai Hotels, Limited**

- Executive Director and Advisor to the CEO (Note 1)

**World Travel & Tourism Council** – Council Member

### Past major appointments

<sup>A</sup> **The Hongkong and Shanghai Hotels, Limited**

- Managing Director and Chief Executive Officer (2002 – 2024) (Note 1)

**Financial Reporting Council** – Honorary Adviser (2017 – 2021)

<sup>A</sup> **Orient Overseas (International) Limited**

- Independent Non-executive Director (2015 – 2018)

<sup>A</sup> **Swire Pacific Limited**

- Independent Non-executive Director (2002 – 2015)

**Harbourfront Commission**

- Non-official member (Individuals) (2010 – 2013)

**Securities and Futures Appeals Tribunal** – Member (2003 – 2009)

**Securities and Futures Commission**

- Member of Takeovers and Mergers Panel (2003 – 2009)

**International Accounting Standards Board**

- Member of Interpretations Committee (2002 – 2007)

<sup>A</sup> **MTR Corporation Limited** – Finance Director (1996 – 2002)

**Hang Seng Indexes Company Limited**

- Member of Hang Seng Index Advisory Committee (1997 – 2000)

**The Stock Exchange of Hong Kong Limited**

- Member of Listing Committee (1994 – 1996)

**Schroders Asia**

- Director and Head of Corporate Finance (1986 – 1996)

**Barclays de Zoete Wadd Limited, United Kingdom**

- Manager, Corporate Finance Division (1984 – 1986)

**PricewaterhouseCoopers, United Kingdom**

- Chartered Accountant (1980 – 1984)

### Qualifications

Fellow – Institute of Chartered Accountants in England and Wales

Fellow – Hong Kong Institute of Certified Public Accountants

Bachelor of Science in Economics

- The London School of Economics, UK

### Major awards

Chevalier de l'Ordre National de la Légion d'Honneur (2015)

## Patricia LAM Sze Wan (58)

Independent  
Non-executive Director



**N Rm**

Joined the Board since July 2022

### Other positions held within Hang Seng Group

<sup>A</sup> **Hang Seng Bank Limited**

- Member of Nomination Committee;
- Member of Remuneration Committee

### Other major appointments

<sup>A</sup> **Dickson Concepts (International) Limited**

- Independent Non-executive Director;
- Member of Nomination Committee

**Hang Seng School of Commerce** – Director

**M Plus Museum Limited**

- Non-West Kowloon Cultural District Authority Board Member (Note 1)

<sup>A</sup> **MGM China Holdings Limited**

- Independent Non-executive Director; Chairperson of Remuneration Committee; Member of Nomination, Environmental, Social and Governance Committee

**Patti Wong & Associates Limited**

- Co-Founder and Partner; Director

**The Hang Seng University of Hong Kong** – Governor

### Past major appointments

**Sotheby's Inc.**

- Senior International Chairman (March 2022 – January 2023)

**Sotheby's Hong Kong Limited**

- Chairman of Sotheby's Asia (2004 – 2022)
- Chairman of Sotheby's Diamonds (2005 – 2022)
- Various positions including Head of Private Client Services Department (1991 – 2005)

### Qualifications

Post Graduate Diploma in Asian Arts

- Sotheby's School of Oriental and African Studies, The University of London, UK

Bachelor's Degree in Monetary Economics

- The London School of Economics, UK

## David LIAO Yi Chien JP (52)

Non-executive Director



**N**

Joined the Board since September 2021

### Other positions held within Hang Seng Group

<sup>^</sup> **Hang Seng Bank Limited** – Member of Nomination Committee

### Other major appointments

**Justice of the Peace**

**Advisory Committee on Attracting Strategic Enterprises of HKSAR Government**

– Non-official Member

**Advisory Committee on the Northern Metropolis of HKSAR Government**

– Non-official Member

<sup>^</sup> **Bank of Communications Co., Ltd.**

– Non-executive Director; Member of Personnel and Remuneration Committee

**Chinese People's Political Consultative Conference**

– Member of Beijing Municipal Committee

**Federation of Hong Kong Beijing Organisations Limited**

– Member of Standing Committee

**Hong Kong General Chamber of Commerce**

– Member of General Committee

**Hong Kong Monetary Authority**

– Member of The Exchange Fund Advisory Committee

**HSBC Bank (China) Company Limited**

– Chairman and Non-executive Director; Member of Nomination Committee; Member of Remuneration Committee

<sup>^</sup> **HSBC Holdings plc**

– Managing Director (Note 1); Member of Group Operating Committee (Note 1); Member of Group People Committee; Member of Group Risk Management Meeting; Member of Holdings Asset and Liability Committee

**HSBC Philanthropy Foundation Beijing** (Note 1)

– Council Member and Honorary Chairman

**The Hongkong and Shanghai Banking Corporation Limited**

– Executive Director; Co-CEO; Co-Chair of Executive Committee; Member of Asset, Liability and Capital Management Committee; Member of Chairman's Committee; Member of Risk Management Meeting

### Past major appointments

<sup>^</sup> **HSBC Holdings plc**

– Member of Group Executive Committee (2021 – 2024) (Note 1)

**HSBC Global Asset Management Limited** – Director (2021 – 2022)

**HSBC Jintrust Fund Management Company Limited**

– Supervisor (2017 – 2022)

**The Hongkong and Shanghai Banking Corporation Limited**

– Alternate Chief Executive (2020 – 2021)

**HSBC Bank (China) Company Limited**

– Director; Chief Executive Officer; Member of Nomination Committee; Chairman of Executive Committee (2015 – 2020)

**HSBC Bank (Taiwan) Limited** – Advisor (2015 – 2018)

**Hubei Suizhou Cengdu HSBC Rural Bank Company Limited**

– Chairman (2015 – 2016)

### Qualifications

Bachelor's Degree (Honours) in Arts – The University of London, UK  
Honorary Certified Banker – The Hong Kong Institute of Bankers

## LIN Huey Ru (49)

Independent  
Non-executive Director



**R**

Joined the Board since July 2022

### Other positions held within Hang Seng Group

<sup>^</sup> **Hang Seng Bank Limited** – Member of Risk Committee

### Other major appointments

**Nium Pte. Ltd.** – Independent Non-executive Director

<sup>^</sup> **Singapore Exchange Limited**

– Non-Executive and Independent Director;

Member of Risk Management Committee

**Terraformation Inc.** – Special Project Advisor

### Past major appointments

**GGV Capital Pte. Ltd.** – Venture Partner (2021 – 2024)

**PayU Payments Private Limited**, the Payments and Fintech Division of <sup>^</sup> **Prosus**

– Member of FinTech Advisory Board (2019 – 2023)

**Monetary Authority of Singapore**

– Member of International Technology Advisory Panel (2021 – 2023)

**Grabtaxi Holdings Private Limited**, a subsidiary of <sup>^</sup> **Grab Holdings Limited**

– Advisor to Senior Management (2021 – 2022)

**Flexport, Inc.** – President, Flexport Asia Ltd. (2018 – 2020)

<sup>^</sup> **Affirm, Inc.** – Chief Operating Officer (2012 – 2018)

**Children's Council of San Francisco**

– Member of Board of Directors (2016 – 2018)

<sup>^</sup> **PayPal Holdings, Inc.**

– Various positions including China Site General Manager, Asia Pacific Operations (2001 – 2012)

### Qualifications

Masters in Administration, Policy Analysis and Evaluation

– Stanford University, USA

Bachelors in Biological Science and Psychology

– Carnegie Mellon University, USA

<sup>^</sup> The securities of these companies are listed on a securities market in Hong Kong or overseas.



## SAW Say Pin (57)

Executive Director and  
Chief Financial Officer



Joined the Board since November 2022

### Other positions held within Hang Seng Group

- <sup>^</sup> **Hang Seng Bank Limited** – Member of Executive Committee
- Hang Seng Bank (China) Limited**
  - Non-executive Director;
  - Chairman of Risk and Consumer Rights/Interests Protection Committee;
  - Member of Audit Committee;
  - Member of Remuneration Committee
- Hang Seng Insurance Company Limited** – Director
- Hang Seng Investment Management Limited** – Chairman
- Hang Seng Investment Services Limited** – Director
- Hang Seng Real Estate Management Limited** – Director
- Hang Seng Securities Limited** – Director
- Imenson Limited** – Director

### Other major appointments

- Hang Seng School of Commerce** – Director
- HSBC Asia Holdings Limited** – Director
- The Hang Seng University of Hong Kong** – Governor

### Past major appointments

- HSBC Bank (China) Company Limited**
  - Chief Financial Officer (2019 – 2022)
- Hubei Suizhou Cengdu HSBC Rural Bank Company Limited**
  - Supervisor (2020 – 2022)
- HSBC Bank Malaysia Berhad**
  - Various positions including Chief Financial Officer;
  - Chief Accounting Officer; Senior Finance Manager;
  - Head of Treasury Services; Head of Management Information;
  - Financial Accountant (1995 – 2019)
- HSBC Electronic Data Processing (Malaysia) Sdn Bhd**
  - Non-executive Director (2015 – 2019)
- HSBC Software Development (Malaysia) Sdn Bhd**
  - Non-executive Director (2015 – 2019)
- HSBC Amanah Malaysia Berhad**
  - Chief Financial Officer (Double-hat) (2011 – 2015)

### Qualifications

- Chartered Banker – Asian Institute of Chartered Banker
- Fellow – CPA Australia
- Master of Finance
  - Royal Melbourne Institute of Technology, Australia

## WANG Xiao Bin (57)

Independent  
Non-executive Director



Joined the Board since February 2022

### Other positions held within Hang Seng Group

- <sup>^</sup> **Hang Seng Bank Limited**
  - Chairman of Risk Committee;
  - Member of Audit Committee

### Other major appointments

- <sup>^</sup> **Cathay Pacific Airways Limited**
  - Independent Non-executive Director;
  - Chair of Audit Committee;
  - Member of Board Risk Committee
- <sup>^</sup> **Transport International Holdings Limited** (Note 1)
  - Independent Non-executive Director;
  - Member of Audit and Risk Management Committee

### Past major appointments

- <sup>^</sup> **Worley Limited**
  - Independent Non-executive Director;
  - Member of Audit and Risk Committee;
  - Member of Nominations Committee (2011 – 2024)
- <sup>^</sup> **China Resources Power Holdings Company Limited**
  - Executive Director (2006 – 2023)
  - Senior Vice President (2020 – 2023)
  - Company Secretary (2003 – 2023)
  - Chief Financial Officer (2003 – 2020)
- <sup>^</sup> **Angang Steel Company Limited**
  - Independent Non-executive Director (2005 – 2009)
- ING Bank N.V.**
  - Various positions including director of corporate finance in the investment bank division (1995 – 2003)
- PriceWaterhouse, Australia**
  - Various positions in the audit and business advisory division (1990 – 1995)

### Qualifications

- Chartered Accountant, Australia
- Member
  - CPA Australia (formerly known as Australian Society of Certified Practising Accountants)
- Graduate diploma in Applied Finance and Investment
  - The Financial Services Institute of Australasia (formerly known as Securities Institute of Australia)
- Bachelor's Degree in Commerce – Murdoch University, Australia

## Catherine ZHOU Rong (51)

Non-executive Director  
(Note 1)



Joined the Board since October 2024

### Other major appointments

#### HSBC Group Management Services Limited

– Chief Information Officer, International Wealth and Premier Banking (Note 1)

HSBC UK Bank plc – Interim Chief Information Officer (Note 1)

MP Payments Group Limited – Executive Director

### Past major appointments

#### HSBC FinTech Services (Shanghai) Company Limited

– Non-executive Director (2023 – 2025) (Note 1)

#### HSBC Group Management Services Limited

– Global Chief Information Officer, Wealth and Personal Banking (2022 – 2024) (Note 1)

Group Head of Innovation, Ventures and Partnerships (2020 – 2023)

#### East West Bank

– Executive Vice President, Head of Consumer Banking and Digital Banking (2017 – 2020)

PricewaterhouseCoopers – Partner (2013 – 2017)

### Qualifications

Master of Business Administration – Carnegie Mellon University, USA

Master of Science – University of Science and Technology Beijing

Bachelor of Engineering and Master of Engineering

– University of Science and Technology Beijing

### Notes:

- <sup>1</sup> New appointments or cessation of appointments since the date of the Bank's 2024 Interim Report or the date of announcement for the appointment of Director issued by the Bank subsequent to the date of the Bank's 2024 Interim Report as required to be disclosed under Rule 13.51B of the Rules Governing the Listing of Securities on the Stock Exchange.
- <sup>2</sup> The interests of Directors in shares of the Bank, if any, within the meaning of Part XV of the Securities and Futures Ordinance ('SFO') as at 31 December 2024 are disclosed in the section 'Directors' and Alternate Chief Executives' Interests' of the Report of the Directors attached to this Annual Report.
- <sup>3</sup> Some Directors (as disclosed in the section 'Biographical Details of Directors and Senior Management – The Board' of this Annual Report) are also Directors of HSBC Holdings plc ('HSBC') and/or its subsidiaries. HSBC, through its wholly owned subsidiaries, has an interest in the shares of the Bank under the provisions of Divisions 2 and 3 of Part XV of the SFO, the details of which are disclosed in the section 'Substantial Interests in Share Capital' of the Report of the Directors attached to this Annual Report.
- <sup>4</sup> Save as disclosed in the section 'Biographical Details of Directors and Senior Management – The Board' of this Annual Report, the Directors (a) have not held any directorships in other publicly listed companies, whether in Hong Kong or overseas, during the last 3 years; (b) do not hold any other positions in the Bank and its subsidiaries; and (c) do not have any other relationships with any Directors, senior management or substantial or controlling shareholders of the Bank.
- <sup>5</sup> All Directors (except those Directors who are full time employees of the Bank or its subsidiaries) will receive Directors' fees in the amounts approved from time to time by shareholders at the Annual General Meetings of the Bank. The current amounts of Directors' fees have been determined with reference to market rates, directors' workload and required commitment. A Director will also receive a fee for duties assigned to and services provided by him/her as Chairman or member of various Committees of the Bank. Such fees have been determined with reference to the remuneration policy of the Bank.
- <sup>6</sup> No Directors' fees are payable to those Directors who are full time employees of the Bank or its subsidiaries. The salary packages of such Directors have been determined with reference to the remuneration policy of the Bank. Such Directors are also entitled to discretionary bonus.
- <sup>7</sup> The details of the emoluments of the Directors on a named basis are disclosed in Note 13 of the Bank's Financial Statements as contained in this Annual Report.
- <sup>8</sup> Biographical details of Directors of the Bank are also available on our website (<https://www.hangseng.com/en-hk/about/board-of-directors/>).

<sup>A</sup> The securities of these companies are listed on a securities market in Hong Kong or overseas.





## Senior Management

**1 Rannie LEE Wah Lun**

Head of Wealth and Personal Banking

**2 Diana Ferreira CESAR JP**

Executive Director and Chief Executive

**5 Betty LAW Shuk Man**

Head of Corporate Communications  
and Community Investments

**6 Mabel CHU Wing Lui**

General Counsel

**7 Shelley ZHOU Wenwen**

Head of Corporate Sustainability

**8 Kathy CHEUNG Ka Wai**

Chief Risk and Compliance Officer

**9 Rose CHO Mui**

Head of Global Banking

**10 Ryan SONG Yue Sheng**

Vice-Chairman and Chief Executive of  
Hang Seng Bank (China) Limited





**3 SAW Say Pin**

Executive Director and Chief Financial Officer

**4 Regina LEE Sau Yee**

Head of Commercial Banking

**11 Liz CHOW Tan Ling**

Head of Global Markets

**12 Gloria HO Lok Sze**

Head of Human Resources

**13 Vivien CHIU Wai Man**

Chief Operating Officer

**14 Gilbert LEE Man Lung**

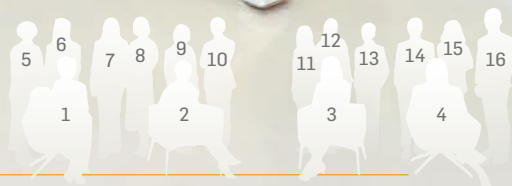
Head of Strategy & Planning and  
Chief of Staff to CE

**15 Maggie CHEUNG Ka Ki**

Company Secretary and  
Head of Corporate Governance

**16 Jordan CHEUNG Wang Chun**

Chief Marketing Officer



## Senior Management

### Diana Ferreira CESAR JP

Executive Director and Chief Executive  
(Biographical details are set out on page 113)

### SAW Say Pin

Executive Director and Chief Financial Officer  
(Biographical details are set out on page 113)

### Jordan CHEUNG Wang Chun (41)

Chief Marketing Officer  
Joined the Bank since December 2022

#### Major positions held within Hang Seng Group

##### Hang Seng Bank Limited

- Chief Marketing Officer;  
Member of Executive Committee

#### Past major appointments

##### DFI Retail Group Holdings

- Vice President, CRM & Performance Marketing, yuu (2022)

##### Regal Hotels International Holdings Limited

- Vice President – Head of Group Marketing and Head of Innovation and Digital Transformation (2020 – 2022)

##### Manulife Hong Kong

- Director, Digital Marketing / Customer Experience and Strategic Marketing (2019 – 2020)

##### Hong Kong Airlines Limited

- Deputy General Manager, Global Marketing (2012 – 2019)

#### Qualifications

Bachelor of Integrated Business Administration with Concentration in Marketing  
– The Chinese University of Hong Kong

### Kathy CHEUNG Ka Wai (55)

Chief Risk and Compliance Officer  
Joined the Bank since March 2022

#### Major positions held within Hang Seng Group

##### Hang Seng Bank Limited

- Chief Risk and Compliance Officer;  
Member of Executive Committee

##### Hang Seng Data Services Limited – Director

##### Hang Seng Indexes Company Limited – Director

##### Hang Seng Investment Management Limited – Director

##### Hang Seng Investment Services Limited – Director

##### Hang Seng Securities Limited – Director

##### Hang Seng Security Management Limited – Director

#### Other major appointments

##### Hang Seng School of Commerce – Director

##### The Hang Seng University of Hong Kong – Governor

#### Past major appointments

##### Hang Seng Bank Limited – Chief Risk Officer (2022 – 2023)

##### HSBC Asia Holdings Limited – Director (August to November 2022)

##### The Hongkong and Shanghai Banking Corporation Limited

- Chief Risk Officer, Hong Kong and Macau (2015 – 2022)  
Head of Retail Banking and Wealth Management Risk, Greater China (2015)  
Head of Retail Banking and Wealth Management Risk (2013 – 2015)  
Head of Credit & Risk (2012 – 2013)  
Head of Consumer Credit Risk (2011)  
Various roles in relation to Risk Management (2000 – 2010)

#### Qualifications

Bachelor of Arts in Business Administration – Accounting  
– University of Washington, USA  
Member – American Institute of Certified Public Accountant

## Maggie CHEUNG Ka Ki <sup>(47)</sup>

Company Secretary and Head of Corporate Governance

*Joined the Bank since April 2023*

### Major positions held within Hang Seng Group

#### Hang Seng Bank Limited

- Company Secretary and Head of Corporate Governance;  
Member of Executive Committee

### Past major appointments

#### Kerry Properties Limited

- Company Secretary; Senior Director, Company Secretariat and Legal (PRC) (2021 – 2023)

#### Hysan Development Company Limited

- Company Secretary (2015 – 2021)  
General Counsel (2017 – 2021)  
Legal Counsel (2014 – 2017)

**Mayer Brown** – Solicitor (2007 – 2014)

**King & Wood Mallesons** – Solicitor (2005 – 2007)

### Qualifications

Solicitor

- High Court of Hong Kong;  
Supreme Court of England and Wales

Fellow – Hong Kong Chartered Governance Institute

General Mediator – Hong Kong

Master of Laws – University College London, UK

Bachelor of Laws – The University of Hong Kong

## Vivien CHIU Wai Man <sup>(60)</sup>

Chief Operating Officer

*Joined the Bank since January 2022*

### Major positions held within Hang Seng Group

#### Hang Seng Bank Limited

- Chief Operating Officer;  
Member of Executive Committee

**Hang Seng Data Services Limited** – Director

**Hang Seng Indexes Company Limited** – Director

**Hang Seng Investment Management Limited** – Director

**Hang Seng Investment Services Limited** – Director

**Hang Seng (Nominee) Limited** – Director

**Hang Seng Real Estate Management Limited** – Director

**Hang Seng Securities Limited** – Director

**Hang Seng Security Management Limited** – Director

### Other major appointments

**Barrowgate Limited** – Director

### Past major appointments

#### The Hongkong and Shanghai Banking Corporation Limited

- Interim Chief Operating Officer Hong Kong (2021)  
Head of Operations Hong Kong (2017 – 2021)  
Regional Head Asia Pacific – Banking Operations & CDD, Operations (2013 – 2017)  
Senior Programme Manager, Transformation (2010 – 2013)  
Various roles in Technology, Digital Business Services (1989 – 2010)

#### Hong Kong Interbank Clearing Limited

- Alternate Director (2017 – 2021)

#### HKICL Services Limited

- Alternate Director (2017 – 2021)

#### Hong Kong Trade Finance Platform Company Limited

- Alternate Director (2018 – 2021)

### Qualifications

Bachelor of Engineering – University of Melbourne, Australia

## Rose CHO Mui (53)

Head of Global Banking

*Joined the Bank since June 2003*

### Major positions held within Hang Seng Group

#### Hang Seng Bank Limited

- Head of Global Banking;
- Member of Executive Committee

### Other major appointments

#### The Hainan Province Committee of the Chinese People's Political Consultative Conference

- Member

### Past major appointments

#### The Community Chest of Hong Kong

- Dress Casual Day Organising Committee Co-Chairman;
- Member of Campaign Committee (2021 – 2024)

#### Hang Seng Bank Limited

- Head of Corporate Banking, Commercial Banking Division (2015 – 2021)
- Head of Business Banking, Commercial Banking Division (2011 – 2015)
- Deputy Head of Commercial Banking, Commercial Banking Division (2007 – 2011)
- Department Head, Commercial Banking (2004 – 2007)
- Team Head, Commercial Banking Division (2003)

### Qualifications

- Master of Business Administration
- The Hong Kong University of Science and Technology
- Bachelor of Business Administration (Honors) in Business Studies
- The Hong Kong Polytechnic University

## Liz CHOW Tan Ling (51)

Head of Global Markets

*Joined the Bank since October 2006*

### Major positions held within Hang Seng Group

#### Hang Seng Bank Limited

- Head of Global Markets;
- Member of Executive Committee

#### Hang Seng Bullion Company Limited – Director

### Other major appointments

#### City University of Hong Kong – Member of Investment Sub-Committee

#### Treasury Markets Association – Member of Executive Board

### Past major appointments

#### Hang Seng Bank Limited

- Head of Global Markets Corporate Treasury and Business Management (2011 – 2015)
- Head of Corporate Treasury Services Greater China (2011)
- Various positions in the area of corporate treasury in Treasury Division (2006 – 2011)

#### DBS Bank Limited, Hong Kong

- VP Treasury & Markets (2002 – 2006)

#### Commonwealth Bank of Australia, Hong Kong

- Executive Capital Markets (2000 – 2002)

### Qualifications

- Bachelor of Business Administration
- The Chinese University of Hong Kong
- Bachelor of Laws – The University of London, UK

## Mabel CHU Wing Lui (54)

General Counsel

*Joined the Bank since February 2024*

### Major positions held within Hang Seng Group

#### Hang Seng Bank Limited

- General Counsel;
- Member of Executive Committee

#### Hang Seng Bank (Trustee) Limited – Director

#### Hang Seng Bullion Company Limited – Director

#### Hang Seng (Nominee) Limited – Director

#### HASE Wealth Limited – Director

#### Haseba Investment Company Limited – Director

### Other major appointments

#### Hong Kong Digital Finance Association

- Co-Chair of Regtech Committee

#### Association of Family Offices in Asia

- Executive Vice-Chairman, Strategy and Technology Enablement

### Past major appointments

#### Ping An OneConnect Bank (Hong Kong) Limited

- Deputy Chief Executive (Functions) (2019 – 2023)

#### Comprador Limited – Managing Director (2018 – 2019)

#### E.I. Sturdza Investments (Asia) Limited

- Chief Operating Officer (2014 – 2016)

#### Baring Private Equity Asia

- Compliance Director (2013 – 2014)

#### Standard Chartered Bank (Hong Kong) Limited

- Chief Operating Officer and Managing Director, Principal Finance – Real Estate (2007 – 2010)
- Group Legal Counsel, M&A/Corporate – Head of Greater China and Vice-Head of Asia Pacific (2005 – 2007)

#### The Hongkong and Shanghai Banking Corporation Limited

- Legal Adviser, Asia Pacific (2000 – 2005)

### Qualifications

- Bachelor of Laws
- King's College, University of London, UK
- Solicitor
- High Court of Hong Kong;
- Supreme Court of England and Wales
- Certified Management Accountant
- Institute of Certified Management Accountants, Australia (Hong Kong branch)



## Gloria HO Lok Size <sup>(46)</sup>

Head of Human Resources

*Joined the Bank since April 2022*

### Major positions held within Hang Seng Group

#### Hang Seng Bank Limited

- Head of Human Resources;
- Member of Executive Committee

#### Hang Seng Security Management Limited – Director

### Other major appointments

#### Employers' Federation of Hong Kong

- Member of People Strategies Committee

### Past major appointments

#### The Community Chest of Hong Kong

- Co-Chairman of Corporate and Employee Contribution Programme Organising Committee; Member of Campaign Committee (2022 – 2024)

#### Kerry Properties Limited

- Chief Human Resources Officer (2017 – 2022)

#### Christie's

- Vice President, HR Business Partner / Head of Human Resources, Asia (2014 – 2017)

#### Shangri-La Group

- Director of Human Resources Operations, Development / Corporate Director of Talent Acquisition (2012 – 2014)

### Qualifications

Bachelor of Commerce, Management

- University of Auckland, New Zealand

## Betty LAW Shuk Man <sup>(52)</sup>

Head of Corporate Communications and Community Investments

*Joined the Bank since July 2022*

### Major positions held within Hang Seng Group

#### Hang Seng Bank Limited

- Head of Corporate Communications and Community Investments;
- Member of Executive Committee

### Other major appointments

#### Hang Seng School of Commerce – Director

#### The Hang Seng University of Hong Kong – Governor

### Past major appointments

#### Hang Seng Bank Limited

- Head of Communications and Corporate Sustainability (2022 – 2023)
- Senior Corporate Communications Manager (2006 – 2010)

#### The Hong Kong Jockey Club

- Executive Manager, Public Affairs (Corporate & Media Services) (2019 – 2022)

#### Hang Lung Properties Limited

- General Manager – Corporate Communications (2011 – 2019)

#### AIA Group Limited

- Assistant Vice President Group Communications (2010 – 2011)

### Qualifications

Master of Comparative and Public History

- The Chinese University of Hong Kong

Master of International and Public Affairs

- The University of Hong Kong

Bachelor of Arts in English and Translation

- The Chinese University of Hong Kong

## Gilbert LEE Man Lung <sup>(47)</sup>

Head of Strategy & Planning and Chief of Staff to CE

*Joined the Bank since August 2014*

### Major positions held within Hang Seng Group

#### Hang Seng Bank Limited

- Head of Strategy & Planning and Chief of Staff to CE;
- Member of Executive Committee

#### Hang Seng Bank (China) Limited

- Non-executive Director;
- Member of Remuneration Committee

#### Hang Seng Data Services Limited – Director

#### Hang Seng Indexes Company Limited – Chairman

### Past major appointments

#### Yantai Bank Co., Ltd.

- Director; Member of Audit Committee; Member of Connected Party Transaction Committee (2019 – 2022)

#### Hang Seng Bank Limited

- Head of Strategy & Planning (2014 – 2018)

#### Wells Fargo Bank, N.A.

- Senior Vice President, Cross-Border Governance & Strategic Initiatives Leader – Asia (2013 – 2014)

#### Booz & Company

- Senior Associate, Co-Lead of Financial Services Practice, Greater China (2007 – 2013)

#### Bank of America, N.A.

- Assistant Vice President, Special Assets Group, Asia (2006)

#### Citibank, N.A.

- Various positions in the areas of Corporate Banking and Risk Management (2000 – 2005)

### Qualifications

Fellow – CPA Australia

Chartered Financial Analyst

Chartered Global Management Accountant

Fellow – The Chartered Institute of Management Accountants

Certified ESG Analyst – European Federation of Financial Analysts Societies

Certified Chief Innovation Officer – Global Innovation Institute

Associate – Life Management Institute

Certified Fintech Professional (Management)

Member – The Hong Kong Institute of Directors

Master of Business Administration – INSEAD, France

Master of Science in Business Economics – The Chinese University of Hong Kong

Bachelor of Finance – The University of Hong Kong

Fellow of Asia Pacific Leadership Programme

- East-West Centre, The University of Hawaii, USA



## Rannie LEE Wah Lun (57)

Head of Wealth and Personal Banking

*Joined the Bank since January 2022*

### Major positions held within Hang Seng Group

#### Hang Seng Bank Limited

- Head of Wealth and Personal Banking;  
Member of Executive Committee

**Hang Seng Bank (Trustee) Limited** – Director

**Hang Seng Credit Limited** – Director

**Hang Seng Finance Limited** – Director

**Hang Seng Indexes Company Limited**

- Member of Hang Seng Index Advisory Committee

**Hang Seng Insurance Company Limited** – Director

**Hang Seng Investment Management Limited** – Director

**Hang Seng Securities Limited** – Chairman

**Hang Seng Security Management Limited** – Director

**HASE Wealth Limited** – Director

**Haseba Investment Company Limited** – Director

### Other major appointments

#### Employers' Federation of Hong Kong

- Elected Member of General Committee

**JC PROJECT LIFT** – Member of Advisory Committee

#### The Hong Kong Institute of Bankers

- Member of Executive Committee; Chairperson of Membership  
and Professional Development Committee

### Past major appointments

#### The Hongkong and Shanghai Banking Corporation Limited

- Head of Special Project, Retail Banking and Wealth Management  
(2021)  
Co-CEO and Head of Retail Banking and Wealth Management / Wealth  
and Personal Banking, Pearl River Delta (Assignment based in  
Shenzhen, China) (2018 – 2021)  
Various positions in Personal Financial Services Division, including  
Country Head of Customer Value Management (1997 – 2018)

### Qualifications

Master of Management – Macquarie University, Australia  
Bachelor of Law – Manchester Metropolitan University, UK  
Bachelor of Social Science – The University of Hong Kong

## Regina LEE Sau Yee (50)

Head of Commercial Banking

*Joined the Bank since October 2023*

### Major positions held within Hang Seng Group

#### Hang Seng Bank Limited

- Head of Commercial Banking;  
Member of Executive Committee

### Past major appointments

#### The Hongkong and Shanghai Banking Corporation Limited

- Managing Director and Head of Commercial Banking, Singapore  
(2021 – 2023)  
Managing Director, Commercial Banking, Hong Kong (2018 – 2021)  
Chief Operating Officer, Commercial Banking, Hong Kong (2015 – 2018)  
Regional Head of Business Risk and Control Management, Commercial  
Banking (2014 – 2015)  
Head of Business Development, Global Trade and Receivables Finance,  
Commercial Banking, Hong Kong (2012 – 2014)  
Senior Vice President and Head of Wholesale Risk Management, Taiwan  
(2011 – 2012)  
Head of Corporate Banking, Macau (2009 – 2011)  
Senior Vice President, Team Head, Commercial Banking, Hong Kong  
(2005 – 2009)  
Various positions in Relationship Management, Commercial Banking,  
Hong Kong (2000 – 2005)

### Qualifications

Bachelor of Laws – University of London, UK  
Bachelor of Business Administration  
– The Chinese University of Hong Kong  
Chartered Financial Analyst  
Fellow – The Association of Chartered Certified Accountants

## Ryan SONG Yue Sheng (51)

Vice-Chairman and Chief Executive of  
Hang Seng Bank (China) Limited

*Joined the Bank since May 2018*

### Major positions held within Hang Seng Group

#### Hang Seng Bank Limited

- Member of Executive Committee

#### Hang Seng Bank (China) Limited

- Vice-Chairman and Chief Executive;  
Chairman of Executive Committee;  
Member of Connected Transactions Control Committee;  
Member of Nomination Committee

### Past major appointments

#### HSBC Bank (China) Company Limited

- Executive Vice President (2016 – 2018)  
Head of Global Markets; Member of Executive Committee  
(2013 – 2018)  
Head of Trading; Deputy Head of Global Markets (2005 – 2013)  
Head of Sales, Global Markets (2000 – 2005)

### Qualifications

- Master of Business Administration  
– China Europe International Business School

## Shelley ZHOU Wenwen (49)

Head of Corporate Sustainability

*Joined the Bank since May 2023*

### Major positions held within Hang Seng Group

#### Hang Seng Bank Limited

- Head of Corporate Sustainability;  
Member of Executive Committee

### Other major appointments

#### Hong Kong Association of Energy Engineers Limited – Director

#### The Hong Kong University of Science and Technology

- Adjunct Professor of Department of Civil and Environmental Engineering;  
Adjunct Associate Professor of Department of Finance

#### The Hong Kong Polytechnic University

- Adjunct Associate Professor of Department of Civil and Environmental  
Engineering

### Past major appointments

#### The Capital Markets Company Limited

- Managing Principal / APAC ESG Lead (2021 – 2023)

#### Carbon Care Asia Limited

- Head of Carbon (2019 – 2022)

#### Hong Kong Centre for Carbon Innovation Limited

- Chief Executive; Director (2016 – 2019)

#### The Hong Kong Jockey Club

- Manager, Sustainability (2011 – 2016)

### Qualifications

- PhD in Environmental Engineering  
– National University of Singapore
- MPhil in Civil Engineering  
– The Hong Kong University of Science and Technology
- Bachelor of Engineering in Environmental Engineering  
– Shanghai Tongji University, China

Note:

Definition of senior management is set out in the 'Corporate Governance Report' section in this Annual Report.